# 085 - Office of the Secretary of State

# A001 Address Confidentiality Program

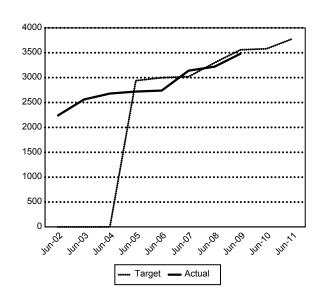
Statewide Result Area: Improve the safety of people and property

Statewide Strategy: Support crime response and recovery and administer justice

# **Expected Results**

Crime victims locations will be kept confidential.

2009-11	8th Qtr	3,790		
	4th Qtr	3,590		
2007-09	8th Qtr	3,566	3,471	(95)
	4th Qtr	3,291	3,225	(66)
2005-07	8th Qtr	3,016	3,135	119
	4th Qtr	2,997	2,741	(256)



Date Measured: 7/1/2009

# A012 Archives Collections and Services

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

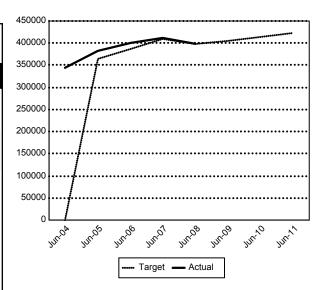
effectively

Statewide Strategy: Provide data, information, and analysis to support decision-making

## **Expected Results**

Legal and historical documents will be preserved and made accessible to the public.

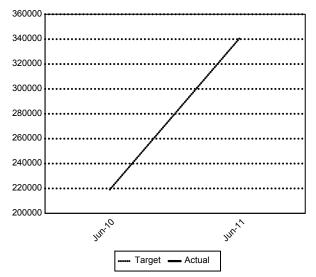
Number of public records preserved and made available to the public in the State Archives.					
Biennium	Period	Target	Actual	Variance	
2009-11	8th Qtr	422,390			
	4th Qtr	414,108			
2007-09	8th Qtr	405,988			
	4th Qtr	398,027	399,162	1,135	
2005-07	8th Qtr	409,154	412,489	3,335	
	4th Qtr	387,235	400,627	13,392	



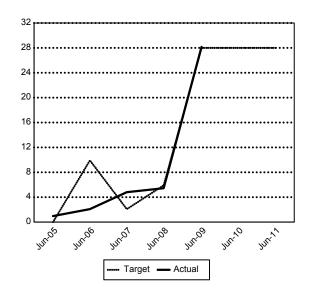
Date Measured: 7/1/2008

Number in Thousands

Number of visits to the Digital Archives website.				
Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	341,640		
	4th Qtr	219,000		



Volume of electronic records from local and state government agencies (in terabytes) received by the Digital Archives.						
Biennium	Period	Target	Actual	Variance		
2009-11	8th Qtr	28				
	4th Qtr	28				
2007-09	8th Qtr	28	28.16	0.16		
	4th Qtr	6	5.5	(0.5)		
2005-07	8th Qtr	2	4.85	2.85		
	4th Qtr	10	2	(8)		



Date Measured: 7/1/2009

Comment: Estimates based on total records preserved online, some of which are accessible to the public. These are records

made accessible per fiscal year, not cumulative.

# A037 Census Redistricting

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Support democratic processes and government accountability

# **Expected Results**

The necessary data will be collected and provided to the U.S. Census Bureau for their population report to be used by the Washington State Redistricting Commission for revising legislative and congressional district boundaries.

# A008 Charitable Solicitation and Trusts Program

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Provide consumer protection

#### **Expected Results**

Promote public trust and increased knowledge about charitable organizations so the public is able to make informed decisions about charitable giving. Reduce barriers to successful establishment and operation of charitable entities by providing easy to use, customer friendly, service to filers.

# A011 Corporations, Partnerships, and Apostilles Services

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

# **Expected Results**

Promote public trust by increasing accessibility to corporate public records. Strengthen the state's economy through more efficient document processing and increased outreach to businesses on registration requirements.

## A014 State Share Election Cost Reimbursements

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Safeguard and manage public funds

## **Expected Results**

County election offices will be reimbursed for the state share of costs associated with elections conducted in odd-numbered election years and presidential primary elections.

# A002 Executive and Administrative Services

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Support democratic processes and government accountability

## **Expected Results**

The leadership and supporting infrastructure that enables the agency to accomplish its wide range of statutory responsibilities, goals, and activities will be in place.

## A017 Help America Vote Act Local Grant Program

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Support democratic processes and government accountability

#### **Expected Results**

Elections will be administered more efficiently and accurately because of the various grants to counties to improve the administration of elections; election officials will receive additional training to help accurately and efficiently administer elections; and voters will be more informed about voting procedures, voting rights, and voting technology.

# A019 Imaging Services

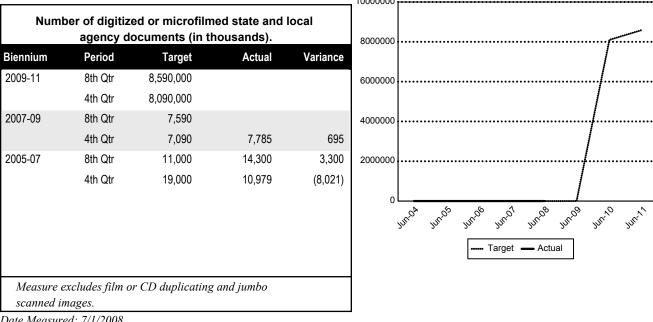
Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Provide tools and resources to execute government functions

## **Expected Results**

Legal and historical documents will be preserved and made accessible to the public.



Date Measured: 7/1/2008

Comment: Decline from FY 07 is due to reduced orders for 16mm archive writer work and an enhanced page by page quality

control process (less labor hours).

#### A036 **Library Collections and Services**

Strengthen government's ability to achieve results efficiently and **Statewide Result Area:** 

**Statewide Strategy:** Provide data, information, and analysis to support decision-making

## **Expected Results**

Washington residents are provided resources and services to meet their information needs. Special populations are provided library materials in a variety of formats to meet their information needs. Staff of libraries throughout the state are provided training to meet their communities needs.

#### A034 **Pass Through Funds**

Strengthen government's ability to achieve results efficiently and Statewide Result Area:

Support democratic processes and government accountability **Statewide Strategy:** 

# **Expected Results**

Television coverage of statewide government events will be provided to citizens. Community conversation programs will be provided to various communities throughout the state.

#### A035 **Preserving and Making Accessible Washington's Heritage**

Statewide Result Area: Improve cultural and recreational opportunities throughout the state

Statewide Strategy: Ensure access to cultural and recreational opportunities

## **Expected Results**

Oral histories and biographies on former U.S. Senators, Members of Congress, Governors, influential newsmakers, and people who have influenced the political history of the state of Washington will be published and available.

# A022 Productivity Board

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Provide data, information, and analysis to support decision-making

## **Expected Results**

State employees suggestions are implemented that save state dollars.

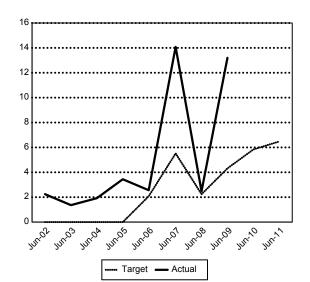
Dollars saved, recovered, and generated during the first year an employee suggestion or teamwork incentive process improvement is implemented, per program budget dollar spent.

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	\$6.45		
	4th Qtr	\$5.82		
2007-09	8th Qtr	\$4.36	\$13.22	\$8.86
	4th Qtr	\$2.28	\$2.49	\$0.21
2005-07	8th Qtr	\$5.52	\$14.11	\$8.59
	4th Qtr	\$2.1	\$2.58	\$0.48

The measure uses first-year savings from implemented suggestions because agencies only track savings during the first year of implementation, and it shows how efficiently the Productivity Board's direct spending is generating statewide savings from employee suggestions.

Date Measured: 7/1/2009

Comment: FY 09 included a \$1.8 million employee suggestion.



# A024 Records Management

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

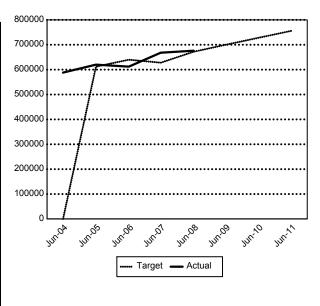
effectively

Statewide Strategy: Provide tools and resources to execute government functions

# **Expected Results**

State records are cost effective and efficiently managed.

Biennium	Period	Target	Actual	Variance
2009-11	8th Qtr	757,410		
	4th Qtr	728,280		
2007-09	8th Qtr	700,192		
	4th Qtr	671,477	675,185	3,708
2005-07	8th Qtr	628,897	668,422	39,525
	4th Qtr	640,532	610,580	(29,952)



Date Measured: 7/1/2008

# A038 Voter Information, Voter Registration, and Elections Official Training

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

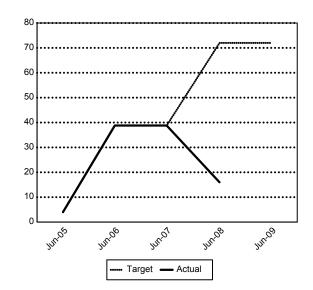
effectively

Statewide Strategy: Support democratic processes and government accountability

## **Expected Results**

Eligible Washington citizens register to vote, and a high percentage of registered voters choose to participate in accessible, fair, and accurate elections.

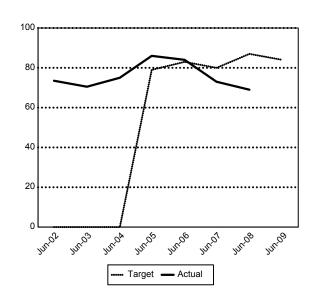
Number of hours the Statewide Voter Registration Database is down in a fiscal year.					
Biennium	Period	Target	Actual	Variance	
2007-09	8th Qtr	72			
	4th Qtr	72	16	(56)	
2005-07	8th Qtr	39	39	0	
	4th Qtr	39	39	0	



Date Measured: 7/1/2008

Comment: Estimate based on maximum down time allowed.

Biennium	Period	Target	Actual	Variance
2007-09	8th Qtr	84%		
	4th Qtr	87%	68.97%	(18.03)%
2005-07	8th Qtr	80%	73%	(7)%
	4th Qtr	83%	83.77%	0.77%



Date Measured: 7/1/2008

Comment: FY 2008 included the 2007 odd election year which

typically has less voter turn-out.

#### **Agency Information Technology** A003

Strengthen government's ability to achieve results efficiently and **Statewide Result Area:** 

**Statewide Strategy:** Provide data, information, and analysis to support decision-making

# **Expected Results**

The leadership and supporting infrastructure that enables the agency to accomplish its wide range of statutory responsibilities, goals, and activities will be in place.

# A004 Corporations, Partnerships, and Apostilles Program

Statewide Result Area: Improve the economic vitality of businesses and individuals
Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

# **Expected Results**

Inactive Activity

# A005 Assistance to Local Libraries

Statewide Result Area: Improve cultural and recreational opportunities throughout the state

Statewide Strategy: Ensure access to cultural and recreational opportunities

# **Expected Results**

Washington libraries will improve library service as a result of Library Services and Technology Act sub-grants.

# A006 Certification and Training

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Provide data, information, and analysis to support decision-making

#### **Expected Results**

Inactive Activity

# A007 Certification Authorities Registration

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Regulate the economy to ensure fairness, security and efficiency

#### **Expected Results**

Inactive Activity

# A009 Charitable Trusts Program

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Provide consumer protection

## **Expected Results**

Inactive Activity

# A013 Digital Historical Collection

Statewide Result Area: Improve cultural and recreational opportunities throughout the state

Statewide Strategy: Ensure access to cultural and recreational opportunities

# **Expected Results**

Searchable, online, digital collections of rare, historical Washington related materials will be available to the people of Washington.

## A015 Federal Information

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Provide data, information, and analysis to support decision-making

## **Expected Results**

The people of Washington will have permanent access to a comprehensive, centralized collection of government publications in any format.

# A016 Government Information Locator Service (GILS)

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Provide data, information, and analysis to support decision-making

## **Expected Results**

Inactive Activity

## A018 Historical Collection

Statewide Result Area: Improve cultural and recreational opportunities throughout the state

Statewide Strategy: Ensure access to cultural and recreational opportunities

## **Expected Results**

Citizens will have access to a comprehensive collection of Washington newspapers.

# **A020** Library Services to State Institutions

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Provide tools and resources to execute government functions

### **Expected Results**

The Deptartments of Corrections and Social and Health Services will have a dependable level of service to support the education, treatment, and rehabilitation of patients and offenders.

# A021 Oral History Program

Statewide Result Area: Improve cultural and recreational opportunities throughout the state

Statewide Strategy: Ensure access to cultural and recreational opportunities

# A023 Public Affairs Broadcasting

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Support democratic processes and government accountability

## **Expected Results**

Pass through funds will be distributed each fiscal year to the contracted vendor.

# A026 State Archives

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Provide data, information, and analysis to support decision-making

## **Expected Results**

Inactive Activity

# A027 State Depository Collection

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Provide data, information, and analysis to support decision-making

#### **Expected Results**

The people of Washington will have permanent access to a comprehensive, centralized collection of government publications in any format.

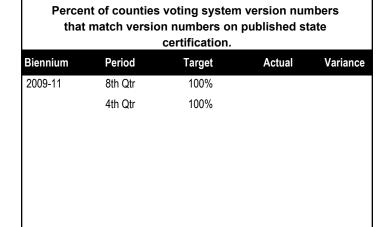
# A029 Voter Registration and Initiative Services

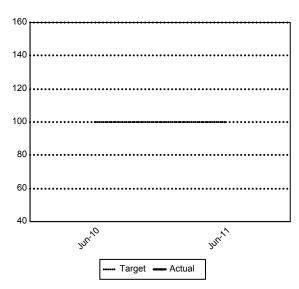
Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Support democratic processes and government accountability

## **Expected Results**





# A030 Voter Registration Database

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Support democratic processes and government accountability

## **Expected Results**

Inactive Activity

# A031 Voters Pamphlet, Voter Outreach, and Legal Advertising

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Support democratic processes and government accountability

## **Expected Results**

Inactive Activity

# A032 Washington Talking Book and Braille Library

Statewide Result Area: Improve cultural and recreational opportunities throughout the state

Statewide Strategy: Ensure access to cultural and recreational opportunities

# **Expected Results**

Inactive Activity

# A033 Census and Redistricting Project

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Support democratic processes and government accountability

# **Expected Results**

The necessary data will be collected and provided to the U.S. Census Bureau for their population report to be used by the Washington State Redistricting Commission for revising legislative and congressional district boundaries.

# **ZZZX** Other Statewide Adjustments

Statewide Result Area: Strengthen government's ability to achieve results efficiently and

effectively

Statewide Strategy: Support democratic processes and government accountability